

Computer Options Seat & Features Comparison

Unleash the Power of the Modern Workforce

Computer Options 7.0 is our next-gen voice, video, messaging and collaboration platform, and the evolution of our proven and industry-leading cloud communications solutions. With two fully featured seat options, Computer Options has everything employees need to be highly productive and stay engaged whether working remote or in the office.

	Standard Seat	Professional Seat
Video Conferencing Features (Meetings up to 100 participants)		
Unlimited # of 1-to-1 & group (2+ Participants meetings)	X	X
40-min limit on group meetings (more than 2 participants)	X	
30-hour meeting duration limit	X (1:1)	X (1:1 & Group)
Use your computer for audio	X	X
HD video	X	X
Active Speaker view	X	X
Full screen & gallery view	X	X
Floating view	X	X
Simultaneous screen share	X	X
Join meeting instantly	X	X
Co-moderators	X	X

	Standard Seat	Professional Seat
Video Conferencing Features (cont)		
Multi-camera	X	X
InRoom Link (H.323, SIP)		X
Telephone Dial-in		X
Web Conferencing Features		
Desktop & application sharing	X	X
Instant or scheduled meetings	X	X
MP4 or M4A local recording	X	X
Private & group chat	X	X
Moderator controls	X	X
Web app (no downloads or plugins)	X	X
Join from a video system or application		X
Group Collaboration Features		
Mac, Windows, Linux, iOS & Android Support	X	X
Group messaging & presence	X	X
Emojis	X	X
Multi-share	X	X
Community collaboration	X	X
Private Sidebar conversations	X	X
Lightboard Mode		X
Mobile Features		
Mobile apps (IOS/Android)	X	X

	Standard Seat	Professional Seat
Workflow Integration Features		
Calendar integrations	X	X
Bookmarks	X	X
Security Features		
SSL encryption	X	X
Personal room locking/unlocking	X	X
HIPAA ready	X	X
Account Management Features		
Single sign-on	X	X
Company & User level management		X (Admin Privilege)
Admin dashboard		X (Admin Privilege)
Premium Support		X
High Value Upgrade Options		
Virtual Rooms		X

	Standard Seat	Professional Seat
Calling Features*		
Softphone (Inbound/outbound Calling or BYO-PSTN, only included with Pro Seat)	X	X
Extension to extension dialing	X	X
Auto Attendants	X	X
Attended/Unattended Transfer	X	X
Call Routing controls (Do Not Disturb, Call Forward Always)	X	X
3-way Calling	X	X
Call Move	X	X
Private/Group Chat	X	X
Visual Voicemail	X	X
Call History	X	X
Premium Calling Features* <i>*Add'l fees apply*</i>		
Call Recording	X	X
Voicemail Transcription	X	X

**For BYO-PSTN, Calling Features availability may vary based on 3rd party PBX provider specifications*

Additional Upgrade Options		
Contact Center	X	X

Integrate Computer Options robust suite of Contact Center capabilities with voice & video for the ultimate all-in-one UCaaS & CCaaS experience. Please contact your account manager for more information.